



# **SCHEDULE OF CHARGES**

**TELENOR MICROFINANCE BANK LTD.**

**(BRANCHLESS BANKING)**

For the Period of April-2019 to June-2019

## EASYPAISA PRODUCTS

### Over the Counter (OTC) Products:

#### 1. Money Transfer (CNIC to CNIC)

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1000	PKR 90
PKR 1001 to PKR 2500	PKR 180
PKR 2501 to PKR 4000	PKR 270
PKR 4001 to PKR 6000	PKR 360
PKR 6001 to PKR 8000	PKR 450
PKR 8001 to PKR 10000	PKR 525
PKR 10001 to PKR 13000	PKR 600
PKR 13001 to PKR 16000	PKR 675
PKR 16001 to PKR 20000	PKR 900
PKR 20001 to PKR 25000	PKR 1125
PKR 25001 to PKR 30000	PKR 1350
PKR 30001 to PKR 40000	PKR 1650
PKR 40001 to PKR 50000	PKR 1950

#### 2. Inter Bank Funds Transfer (IBFT)

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1000	PKR 35
PKR 1001 to PKR 2500	PKR 50
PKR 2501 to PKR 4000	PKR 65
PKR 4001 to PKR 6000	PKR 80
PKR 6001 to PKR 8000	PKR 90
PKR 8001 to PKR 10000	PKR 105
PKR 10001 to PKR 13000	PKR 120
PKR 13001 to PKR 16000	PKR 130
PKR 16001 to PKR 20000	PKR 155
PKR 20001 to PKR 25000	PKR 170

#### 3. Utility Bill Payment (OTC)

- PKR 0.00 (This product is free for customers)

#### 4. International Home Remittances

- PKR 0.00 (This product is free for customers)

## Mobile Account (MA) Products:

### 1. New Mobile Account Opening

- PKR 0.00 (New mobile account opening is free for customers)

### 2. Money Transfer from Easypaisa Mobile Account to other Easypaisa Mobile Account

- First 5 transactions in a month are free and subsequent would be charged as per following table:

Count of Transactions	Service Fee (Incl. Tax)
6 to 10 Transactions per month	1% of transaction amount
More than 10 Transactions per month	2% of transaction amount

### 3. Money Transfer from CNIC to Easypaisa Mobile Account

- PKR 0.00 (This transaction is free for customers)

### 4. Money Transfer from Easypaisa Mobile Account to a CNIC

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1000	PKR 46.4
PKR 1001 to PKR 2500	PKR 92.8
PKR 2501 to PKR 4000	PKR 139.2
PKR 4001 to PKR 6000	PKR 185.6
PKR 6001 to PKR 8000	PKR 232.0
PKR 8001 to PKR 10000	PKR 278.4
PKR 10001 to PKR 13000	PKR 324.8
PKR 13001 to PKR 16000	PKR 371.2
PKR 16001 to PKR 20000	PKR 440.8
PKR 20001 to PKR 25000	PKR 510.4
PKR 25001 to PKR 30000	PKR 580.0
PKR 30001 to PKR 40000	PKR 649.6
PKR 40001 to PKR 50000	PKR 719.2

### 5. Transfer-out from Easypaisa Mobile Account to Telenor Microfinance Bank Account

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1000	PKR 12.5
PKR 1001 to PKR 2500	PKR 25
PKR 2501 to PKR 4000	PKR 37.5
PKR 4001 to PKR 6000	PKR 50
PKR 6001 to PKR 8000	PKR 62.5
PKR 8001 to PKR 10000	PKR 75
PKR 10001 to PKR 13000	PKR 87.5
PKR 13001 to PKR 16000	PKR 100
PKR 16001 to PKR 20000	PKR 112.5
PKR 20001 to PKR 25000	PKR 125

## 6. Request Payment

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 200	PKR 5
PKR 201 to PKR 500	PKR 10
PKR 501 to PKR 1000	PKR 20
PKR 1001 to PKR 2500	PKR 40
PKR 2501 to PKR 4000	PKR 60
PKR 4001 to PKR 6000	PKR 80
PKR 6001 to PKR 8000	PKR 100
PKR 8001 to PKR 10000	PKR 120
PKR 10001 to PKR 13000	PKR 140
PKR 13001 to PKR 16000	PKR 160
PKR 16001 to PKR 20000	PKR 180
PKR 20001 to PKR 25000	PKR 200
PKR 25001 to PKR 30000	PKR 220
PKR 30001 to PKR 40000	PKR 240
PKR 40001 to PKR 50000	PKR 260

## 7. Utility Bill Payment (MA)

- PKR 0.00 (This product is free for customers)\*

\* Customer acting as agent or deemed/designated agents will be levied charges in line with Penalty Matrix Rate and Fee levied to agents as follows

Count of Bills	Service Fee (Incl. Tax)
6 to 10 Bills per month	PKR 5 per Bill
More than 10 Bills per month	PKR 10 per Bill

## 8. Mini Statement

- PKR 0.00 (This transaction is free for customers)

## 9. Balance Inquiry

- PKR 0.24 (Incl. Tax)

## 10. Cash Deposit in Mobile Account

- PKR 0.00 (This transaction is free for customers)

## 11. Cash Withdrawal from Mobile Account

- Every transaction would be charged at 1.75% (Incl. Tax) of transaction amount

## 12. Transfer-in from Telenor Microfinance Bank Account to Easypaisa Mobile Account

- PKR 0.00 (This transaction is free for customers)

## 13. Easyload (On Telenor)

- Ten transactions per month are free & subsequent are charged at PKR 2 (Incl. Tax)

**14. Easyload (On Other Mobile Operators)**

- PKR 0.00 (This transaction is free for customers)

**15. ATM Card Linking**

- Upto PKR 500 (Incl. Tax) for personalized ATM Card

**16. ATM Cash Withdrawal**

- Every transaction via 1-Link is charged at PKR 18.75+0.80% (incl. of tax) of transaction amount
- Every transaction via 1-Link is charges at PKR 15 +0.80% (incl. of tax) of transaction amount

**17. ATM Balance Inquiry (1-Link & Telenor Microfinance Bank ATM)**

- PKR 2.50 (Incl.Tax) per inquiry

**18. ATM Balance Inquiry (M-net)**

- PKR 5.80 (Incl. Tax) per transaction

**19. Inter Bank Funds Transfer (IBFT)**

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1000	PKR 35
PKR 1001 to PKR 2500	PKR 50
PKR 2501 to PKR 4000	PKR 65
PKR 4001 to PKR 6000	PKR 80
PKR 6001 to PKR 8000	PKR 100
PKR 8001 to PKR 10000	PKR 150
PKR 10001 to PKR 13000	PKR 200
PKR 13001 to PKR 16000	PKR 250
PKR 16001 to PKR 20000	PKR 300
PKR 20001 to PKR 25000	PKR 350
PKR 25001 to PKR 30000	PKR 400
PKR 30001 to PKR 40000	PKR 450
PKR 40001 to PKR 50000	PKR 500

**20. International Home Remittances**

- PKR 0.00 (This transaction is free for customers)

**21. Muhafiz**

- PKR 375 (incl. of tax) for 6 months health insurance

**22. Kamyab Mustaqbil**

- Fee is in multiples of 500 (inclusive of tax price), with minimum option available being PKR 500 and maximum being PKR 5,000

**23. Kamyab Mustaqbil Plus**

- Fee is in multiples of 700 (inclusive of tax price), with minimum option available being PKR 700 and maximum being PKR 7,000

**24. Rakhwala**

- PKR 500 (incl. of tax) for 6 months health insurance

**25. Sehat-O-Sakoon**

- Fee is in multiples of 700 (inclusive of tax price)
- Fee is in multiples of 480 (inclusive of tax price)

**26. Sehat Sahara/Sehat Sahara Plus**

- PKR 950 (incl. of tax) for one-year health insurance

**27. Easypaisa Secure Savings Plan**

- Customer can opt for this plan by paying a yearly premium (minimum PKR 8,000) for a chosen term ranging from 10 to 25 years. No fee is charged to customer for this product, and as per current SECP regulations, the quoted official rate of return is 10%

**28. Online Payments**

- PKR 0.00 or 0% (This transaction is free for customers)

**29. Retail Payment (NFC, Till & QR)**

- PKR 0.00 (This product is free for subscribers)

**Helpline Related Services:****1. Call Charges at 345 Call Center**

- PKR. 2.69 (incl. of tax)

**2. Helpline SMS charges at 346**

- PKR. 0.59 (incl. of tax)

**NOTE:**

- Transaction limits are enforced where applicable
- FED will be recovered as per regulation