

STATE BANK OF PAKISTAN FINANCE DEPARTMENT I.I.CHUNDRIGAR ROAD, KARACHI

FD Circular Letter No. 03 / 2018

May 04, 2018

The Presidents / CEOs All Banks

Dear Sir / Madam,

Online Collection of Government Taxes and Duties

Please refer to the Finance Department's Circular No. 05 dated October 06, 2017 and a meeting held with Group Head Operations of banks on April 19, 2018 on the captioned subject.

As you know that the project of 'Online Collection of Govt. Taxes & Duties' was officially launched on March 20, 2018, enabling the taxpayers to pay the FBR taxes and duties online using their internet banking accounts or ATMs. However, most of the bank customers are still unaware of the facility.

As discussed and agreed in the meeting with banks' Group Head operations, the banks shall inform the customers about the facility by:

- i. Sending periodic (weekly, monthly or quarterly) SMS to their customers about the availability of the facility.
- ii. Placing the FBR's advertisement regarding online collection of taxes on their websites and ATMs.
- iii. Any other means of awareness about the facility like, placing banners / posters in their branches, sending leaflets to customers while sending the bank statements etc.

The banks are advised to take the aforementioned steps to create awareness about the facility and submit compliance report by June 05, 2018.

Please acknowledge receipt.

Yours sincerely

-Sd-(Saleemullah) Director