



# **SCHEDULE OF CHARGES**

**TELENOR MICROFINANCE BANK LTD.**

**(BRANCHLESS BANKING)**

For the Period of January-2020 to March-2020

## EASYPAlSA PRODUCTS

### Over the Counter (OTC) Products:

#### 1. Money Transfer (CNIC to CNIC)

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1,000	PKR 70
PKR 1,001 to PKR 2,500	PKR 130
PKR 2,501 to PKR 4,000	PKR 200
PKR 4,001 to PKR 6,000	PKR 270
PKR 6,001 to PKR 8,000	PKR 330
PKR 8,001 to PKR 10,000	PKR 390
PKR 10,001 to PKR 13,000	PKR 440
PKR 13,001 to PKR 16,000	PKR 500
PKR 16,001 to PKR 20,000	PKR 650
PKR 20,001 to PKR 25,000	PKR 800
PKR 25,001 to PKR 30,000	PKR 950
PKR 30,001 to PKR 40,000	PKR 1,200
PKR 40,001 to PKR 50,000	PKR 1,400

#### 2. Inter Bank Funds Transfer (IBFT)

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1,000	PKR 35
PKR 1,001 to PKR 2,500	PKR 50
PKR 2,501 to PKR 4,000	PKR 65
PKR 4,001 to PKR 6,000	PKR 80
PKR 6,001 to PKR 8,000	PKR 90
PKR 8,001 to PKR 10,000	PKR 105
PKR 10,001 to PKR 13,000	PKR 120
PKR 13,001 to PKR 16,000	PKR 130
PKR 16,001 to PKR 20,000	PKR 155
PKR 20,001 to PKR 25,000	PKR 170

#### 3. Utility Bill Payment (OTC)

- PKR 0.00 (This product is free for customers)

#### 4. International Home Remittances

- PKR 0.00 (This product is free for customers)

## Mobile Account (MA) Products:

1. **New Mobile Account Opening**
  - PKR 0.00 (New mobile account opening is free for customers)
2. **Money Transfer from CNIC to Easypaisa Mobile Account**
  - PKR 0.00 (This transaction is free for customers)
3. **Money Transfer from Easypaisa Mobile Account to a CNIC**

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1,000	PKR 46.4
PKR 1,001 to PKR 2,500	PKR 92.8
PKR 2,501 to PKR 4,000	PKR 139.2
PKR 4,001 to PKR 6,000	PKR 185.6
PKR 6,001 to PKR 8,000	PKR 232.0
PKR 8,001 to PKR 10,000	PKR 278.4
PKR 10,001 to PKR 13,000	PKR 324.8
PKR 13,001 to PKR 16,000	PKR 371.2
PKR 16,001 to PKR 20,000	PKR 440.8
PKR 20,001 to PKR 25,000	PKR 510.4
PKR 25,001 to PKR 30,000	PKR 580.0
PKR 30,001 to PKR 40,000	PKR 649.6
PKR 40,001 to PKR 50,000	PKR 719.2

4. **Transfer-out from Easypaisa Mobile Account to Telenor Microfinance Bank Account**

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1,000	PKR 12.5
PKR 1,001 to PKR 2,500	PKR 25.0
PKR 2,501 to PKR 4,000	PKR 37.5
PKR 4,001 to PKR 6,000	PKR 50.0
PKR 6,001 to PKR 8,000	PKR 62.5
PKR 8,001 to PKR 10,000	PKR 75.0
PKR 10,001 to PKR 13,000	PKR 87.5
PKR 13,001 to PKR 16,000	PKR 100.0
PKR 16,001 to PKR 20,000	PKR 112.5
PKR 20,001 to PKR 25,000	PKR 125.0

## 5. Request Payment

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 200	PKR 5
PKR 201 to PKR 500	PKR 10
PKR 501 to PKR 1,000	PKR 20
PKR 1,001 to PKR 2,500	PKR 40
PKR 2,501 to PKR 4,000	PKR 60
PKR 4,001 to PKR 6,000	PKR 80
PKR 6,001 to PKR 8,000	PKR 100
PKR 8,001 to PKR 10,000	PKR 120
PKR 10,001 to PKR 13,000	PKR 140
PKR 13,001 to PKR 16,000	PKR 160
PKR 16,001 to PKR 20,000	PKR 180
PKR 20,001 to PKR 25,000	PKR 200
PKR 25,001 to PKR 30,000	PKR 220
PKR 30,001 to PKR 40,000	PKR 240
PKR 40,001 to PKR 50,000	PKR 260

## 6. Utility Bill Payment (MA)

- PKR 0.00 (This product is free for customers)\*

\* Customer acting as agent or deemed/designated agents will be levied charges in line with Penalty Matrix Rate and Fee levied to agents as follows

Count of Bills	Service Fee (Incl. Tax)
6 to 10 Bills per month	PKR 5 per Bill
More than 10 Bills per month	PKR 10 per Bill

## 7. Mini Statement

- PKR 0.00 (This transaction is free for customers)

## 8. Balance Inquiry

- PKR 0.24 (Incl. Tax)

## 9. Cash Deposit in Mobile Account

- PKR 0.00 (This transaction is free for customers)

## 10. Cash Withdrawal from Mobile Account

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 200	PKR 7
PKR 201 to PKR 500	PKR 12
PKR 501 to PKR 1,000	PKR 20
PKR 1,001 to PKR 2,500	PKR 40
PKR 2,501 to PKR 4,000	PKR 70
PKR 4,001 to PKR 6,000	PKR 100
PKR 6,001 to PKR 8,000	PKR 130
PKR 8,001 to PKR 10,000	PKR 180
PKR 10,001 to PKR 13,000	PKR 230
PKR 13,001 to PKR 16,000	PKR 280
PKR 16,001 to PKR 20,000	PKR 330
PKR 20,001 to PKR 25,000	PKR 380
PKR 25,001 to PKR 30,000	PKR 470
PKR 30,001 to PKR 40,000	PKR 560
PKR 40,001 to PKR 50,000	PKR 690

**11. Transfer-in from Telenor Microfinance Bank Account to Easypaisa Mobile Account**

- PKR 0.00 (This transaction is free for customers)

**12. Easyload (On Telenor)**

- Ten transactions per month are free & subsequent are charged at PKR 2 (Incl. Tax)

**13. Easyload (On Other Mobile Operators)**

- PKR 0.00 (This transaction is free for customers)

**14. ATM Card Linking**

- Upto PKR 500 (Incl. Tax) for personalized ATM Card

**15. ATM Cash Withdrawal**

Transaction Amounts	Service Fee (Incl. Tax & 1-link Charges)
PKR 0 to PKR 500	PKR 15.0
PKR 0 to PKR 1,000	PKR 20.0
PKR 1,500 to PKR 2,500	PKR 30.0
PKR 3,000 to PKR 4,000	PKR 50.0
PKR 4,500 to PKR 6,000	PKR 70.0
PKR 6,500 to PKR 8,000	PKR 90.0
PKR 8,500 to PKR 10,000	PKR 110.0
PKR 10,500 to PKR 13,000	PKR 130.0
PKR 13,500 to PKR 16,000	PKR 140.0
PKR 16,500 to PKR 20,000	PKR 160.0

**16. ATM Balance Inquiry (1-Link & Telenor Microfinance Bank ATM)**

- PKR 2.50 (Incl. Tax) per inquiry

**17. ATM Balance Inquiry (M-net)**

- PKR 5.80 (Incl. Tax) per transaction

**18. Inter Bank Funds Transfer (IBFT)**

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1,000	PKR 35
PKR 1001 to PKR 2,500	PKR 50
PKR 2,501 to PKR 4,000	PKR 65
PKR 4,001 to PKR 6,000	PKR 80
PKR 6,001 to PKR 8,000	PKR 100
PKR 8,001 to PKR 10,000	PKR 150
PKR 10,001 to PKR 13,000	PKR 200
PKR 13,001 to PKR 16,000	PKR 250
PKR 16,001 to PKR 20,000	PKR 300
PKR 20,001 to PKR 25,000	PKR 350
PKR 25,001 to PKR 30,000	PKR 400
PKR 30,001 to PKR 40,000	PKR 450
PKR 40,001 to PKR 50,000	PKR 500

**19. International Home Remittances**

- PKR 0.00 (This transaction is free for customers)

## 20. Easypaisa life insurance

- Rs.1 daily (each unit, allowed max 5 units),  
Rs.5 daily,  
Rs. 30 monthly (each unit, allowed max 5 units),  
Rs. 500 yearly (each unit, allowed max 10 units).

## 21. Kamyab Mustaqbil Plus

- Fee is in multiples of 700 (inclusive of tax price), with minimum option available being PKR 700 and maximum being PKR 7,000

## 22. Easypaisa Mobile Screen Insurance

- Price: Rs.1 daily or Rs. 30 monthly (all incl. of tax price) for screen protection against breakage for up to Rs.10,000 insurance benefit for a year

## 23. Easypaisa Webdoc Health Services

- Rs.1 daily, Rs. 30 monthly, Rs.1,000 yearly (all incl. of tax price)

## 24. Online Payments

- PKR 0.00 or 0% (This transaction is free for customers)

## 25. Retail Payment (NFC, Till & QR)

- PKR 0.00 (This product is free for subscribers)

## Helpline Related Services:

1. **3737 (Telenor Network Users) | UAN-042111003737 (All Operators)**
  - Telenor bank doesn't charge it's customer for calling their helpline

## NOTE:

Transaction limits are enforced where applicable  
FED will be recovered as per regulation