



SCHEDULE OF CHARGES

TELENOR MICROFINANCE BANK LTD.

(BRANCHLESS BANKING)

For the Period of July-2021 to September-2021

EASYPAlSA PRODUCTS

Over the Counter (OTC) Products:

1. Money Transfer (CNIC to CNIC)

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1,000	PKR 70
PKR 1,001 to PKR 2,500	PKR 130
PKR 2,501 to PKR 4,000	PKR 200
PKR 4,001 to PKR 6,000	PKR 270
PKR 6,001 to PKR 8,000	PKR 330
PKR 8,001 to PKR 10,000	PKR 390
PKR 10,001 to PKR 13,000	PKR 440
PKR 13,001 to PKR 16,000	PKR 500
PKR 16,001 to PKR 20,000	PKR 650
PKR 20,001 to PKR 25,000	PKR 800

2. Inter Bank Funds Transfer (IBFT)

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1,000	PKR 35
PKR 1,001 to PKR 2,500	PKR 50
PKR 2,501 to PKR 4,000	PKR 65
PKR 4,001 to PKR 6,000	PKR 80
PKR 6,001 to PKR 8,000	PKR 90
PKR 8,001 to PKR 10,000	PKR 105
PKR 10,001 to PKR 13,000	PKR 120
PKR 13,001 to PKR 16,000	PKR 130
PKR 16,001 to PKR 20,000	PKR 155
PKR 20,001 to PKR 25,000	PKR 170

3. Utility Bill Payment (OTC)

- PKR 0.00 (This product is free for customers)

4. International Home Remittances

- PKR 0.00 (This product is free for customers.)

Mobile Account (MA) Products:

- 1. New Mobile Account Opening**
 - PKR 0.00 (New mobile account opening is free for customers)
- 2. Money Transfer from CNIC to Easypaisa Mobile Account**
 - PKR 0.00 (This transaction is free for customers)
- 3. Money Transfer from Easypaisa Mobile Account to a CNIC**

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 1,000	PKR 55
PKR 1,001 to PKR 2,500	PKR 110
PKR 2,501 to PKR 4,000	PKR 160
PKR 4,001 to PKR 6,000	PKR 215
PKR 6,001 to PKR 8,000	PKR 270
PKR 8,001 to PKR 10,000	PKR 320
PKR 10,001 to PKR 13,000	PKR 375
PKR 13,001 to PKR 16,000	PKR 430
PKR 16,001 to PKR 20,000	PKR 500
PKR 20,001 to PKR 25,000	PKR 600

- 4. Transfer-out from Easypaisa Mobile Account to Telenor Microfinance Bank Account**
 - PKR 0.00 (This transaction is free for customers)
- 5. Money Transfer from Easypaisa Mobile Account to Easypaisa Mobile Account**
 - PKR 0.00 (This product is free for customers)
- 6. Utility Bill Payment (MA)**
 - PKR 0.00 (This product is free for customers)
- 7. Add cash through Debit/Credit Card**
 - Up to 3% (including tax) of amount
- 8. Mini Statement**
 - PKR 0.00 (This transaction is free for customers)
- 9. Balance Inquiry**
 - PKR 0.24 (Incl. Tax)
- 10. Cash Deposit in Mobile Account**
 - PKR 0.00 (This transaction is free for customers)

11. Cash Withdrawal from Mobile Account

Transaction Amounts	Service Fee (Incl. Tax)
PKR 1 to PKR 200	PKR 7
PKR 201 to PKR 500	PKR 12
PKR 501 to PKR 1,000	PKR 20
PKR 1,001 to PKR 2,500	PKR 40
PKR 2,501 to PKR 4,000	PKR 70
PKR 4,001 to PKR 6,000	PKR 100
PKR 6,001 to PKR 8,000	PKR 130
PKR 8,001 to PKR 10,000	PKR 180
PKR 10,001 to PKR 13,000	PKR 230
PKR 13,001 to PKR 16,000	PKR 280
PKR 16,001 to PKR 20,000	PKR 330
PKR 20,001 to PKR 25,000	PKR 380
PKR 25,001 to PKR 30,000	PKR 470
PKR 30,001 to PKR 40,000	PKR 560
PKR 40,001 to PKR 50,000	PKR 690

12. Transfer-in from Telenor Microfinance Bank Account to Easypaisa Mobile Account

- PKR 0.00 (This transaction is free for customers)

13. Easyload (On Telenor)

- PKR 0.00 (This transaction is free for customers)

14. Easyload (On Other Mobile Operators)

- PKR 0.00 (This transaction is free for customers)

14. ATM Card

- PKR 600 (Incl. Tax) (Union Pay easypaisa Debit card)
- PKR 1000 (Incl. Tax) (PayPak easypaisa Debit card)

15. ATM Cash Withdrawal (Off-Us Transactions)

Transaction Amounts	Service Fee (Incl. Tax & 1-link Charges)
PKR 500	PKR 15.0
PKR 1,000	PKR 20.0
PKR 1,500 to PKR 2,500	PKR 30.0
PKR 3,000 to PKR 4,000	PKR 50.0
PKR 4,500 to PKR 6,000	PKR 70.0
PKR 6,500 to PKR 8,000	PKR 90.0
PKR 8,500 to PKR 10,000	PKR 110.0
PKR 10,500 to PKR 13,000	PKR 130.0
PKR 13,500 to PKR 16,000	PKR 140.0
PKR 16,500 to PKR 20,000	PKR 160.0

16. ATM Balance Inquiry (OFF-US & Telenor Microfinance Bank ATM)

- PKR 2.50 (Incl.Tax) per inquiry.

17. Inter Bank Funds Transfer (IBFT)

- Free of charge up to monthly aggregated limit of Rs.25,000 per user.
- 0.1% fee (including tax) will be charged on transaction amount exceeding monthly aggregated limit of Rs. 25,000 or Rs.200 (including tax) whichever is lower.

18. International Home Remittances

- PKR 0.00 (This transaction is free for customers)

19. Easypaisa life insurance

- Rs.800 yearly (each unit, allowed max 2 units)
- Rs. 2 Daily Tahafuz plan
- Rs. 50 Monthly Tahafuz Plan
- Rs. 75 Monthly Tahafuz Plus Plan
- Rs. 500 Annual Tahafuz Plan

20. Easypaisa Mobile Insurance

- Price: Rs.2 daily or Rs. 60 monthly (all incl. of tax price) for screen protection against breakage for up to Rs.10,000 insurance benefit for a year.
- Price: Rs.100 monthly and Rs. 1000 annual (all incl. of tax price) against theft/snatching insurance for up to Rs.10,000 pro-rate insurance benefit for a year.

21. Easypaisa Webdoc Health Services

- Rs.2 daily
- Rs, 60 monthly
- Rs.5,00 bi-annual
- Rs.1,000 yearly

22. Income Protection Insurance

- Rs, 100 monthly
- Rs. 350 bi-annual
- Rs. 700 yearly

23. Easypaisa Loan

- Customer can choose loan tenure during loan application and based on principle amount and tenure processing fee will be charged between 10% – 20%.
- 2.5% of outstanding payable will be charged as late fee in case customer failed to repay the loan within due date.

24. Easycash

- No application or processing charges.
- No repayment or service fee if paid back within 7 days from loan disbursal date.
- 10% of outstanding payable will be charged as late payment surcharge after 7 days from loan disbursal date.

25. Online Payments

- PKR 0.00 or 0% (This transaction is free for customers)

26. Retail Payment (NFC, Till & QR)

- PKR 0.00 (This product is free for subscribers)



Helpline Related Services:

1. **3737 (Telenor Network Users) | UAN-042111003737 (All Operators)**

- Telenor Microfinance Bank Ltd does not charge its customer for calling their helpline.

NOTE:

Transaction limits are enforced where applicable.
FED will be recovered as per regulation.